

Terms and Conditions:

This Terms of Service Agreement governs the sales and purchase of all Brookfield Show Society products. Brookfield Show Society Memberships and Brookfield Show Tickets are all promoted in accordance with Brookfield Show Society's legislation. Our organisation reserves the right to exercise the terms outlined in our legislation as well as the following conditions:

1. Membership cards and tickets are issued for the use at Brookfield Show.
2. BSS is not liable to refund or exchange memberships.
3. Operation of attractions may be affected by adverse weather conditions or maintenance activities.
4. BSS reserves the right to add, withdraw or substitute artists, displays, exhibitions and attractions and/or vary advertised programs, prices, seating arrangements and audience capacity.
5. BSS prohibits the use of professional cameras, audio and video recorders.
6. BSS reserves the right to inspect all bags and containers being brought into the premises and refuse entry to person(s) carrying a prohibited item or an item deemed dangerous.
7. BSS reserves the right to refuse entry to an individual with a ticket that is damaged or defaced, such as a ticket without a fully visible barcode. Tickets obtained through an unauthorised seller will also be rejected. Fraudulent use will be reported to police.
8. BSS reserves the right to request Concession or Child Pass owners present photo identification upon entry.
9. Entering Brookfield Showgrounds is done at own risk. BSS accepts no liability for any injury, loss or damage to a person or thing.
10. Persons entering the Brookfield Showground waive all rights in relation to any photograph, image or likeness of them produced whilst attending the Brookfield Show. The BSS retains all rights in all images it produces.
11. Alcohol and drugs are strictly prohibited and are not to be brought on to the premises.
12. BSS does not permit the use of scooters, skateboards, bicycles, roller blades or other equipment that may interfere with pedestrian traffic, with the exception of mobility scooters.
13. Dogs, with the exception of assistance dogs, are not permitted on the premises.

Members, and relevant children, can only access Brookfield Show via Colquhoun Gate. Cards must be scanned each day and have been programmed to allow for one access each day. Please ensure you abide by this rule to avoid embarrassment.

All attendees are required to obtain a pass out prior to leaving. This includes families intending on returning for evening entertainment.

You will not be able to enter Brookfield Showgrounds as a member, or child of a member, without scanning a membership card. Failure to produce this item for scanning will require the purchase of a general admission ticket.

Lost Cards

Replacing a lost, misplaced or damaged card will incur a \$10 fee. This cost is reviewed annually. Please note that the reissuing of cards will not be available over the three-day period of Brookfield Show. If you require a replacement card, please ensure it is arranged prior to the commencement of Brookfield Show.

Following the purchase of a replacement card, a new unique barcode will be issued and old cards become incompatible with the entry system.

Enquiries are to be forwarded to Brookfield Show Society's [Membership Officer](#).

Refunds

Membership fees, once paid and processed, are not refundable unless in exceptional circumstances.

Refund applications must be written format and addressed to Brookfield Show Society's [President](#). This letter must outline the exceptional circumstances

The Executive Committee will examine applications on a case-by-case basis. This decision is final and cannot be appealed.

Privacy Policy

Brookfield Show Society is committed to providing quality services and enforces strict ongoing obligations to you in respect to managing private information.

Your personal information is kept secured. Brookfield Show Society does not sell, swap or forward private details with third parties.

We collect personal information for the sole purpose of providing our services to you. This includes using your information to identify orders, distribute our newsletter and personalise your shopping experience. You may unsubscribe from our marketing list at any time.

Brookfield Show Society uses cookies for account login, shopping cart maintenance and purchasing of products.

Cookies sent to your computer from Brookfield Show Society last for the duration of browsing our website. We do not store persistent cookies on your computer. Cookies also allow us to personalise your shopping experience by displaying products of interest.